

Tournament Refund Policy as it Pertains to Covid-19:

Riverside Minor Hockey, the Ontario Minor Hockey Association and the Ontario Hockey Federation is planning for a safe return to hockey including tournament competition. Tournaments were previously not allowed under the Covid-19 restrictions, but are a major part of a regular hockey season.

If our tournament is unable to operate due to Covid-19 restrictions, a full refund will be provided to all teams that have registered.

Similarly, we recognize that each team looking to participate in our tournament(s) may be under direction by their local Public Health rules and as such could be placed under unexpected Covid-19 restrictions and thereby unable to fulfill their seasonal commitments as a team or organization. If a team, by rule of their local association, governing body, or public health organization, are unable to travel or complete their season commitments due specifically to Covid-19, and can provide proof of such, RMHA will provide a full refund. This would include any team or organization from outside Ontario or Canada that has been placed under new inter-provincial or Canadian border services restrictions rendering them unable to travel to our tournament destination.

This guidance regarding refunds are only applicable to teams that are required to de-register due to Covid-19 public health or travel restrictions and do not include teams that are short players due to Covid-19 or any other reasoning.

Any team that is unable to fulfill their obligation to the RMHA tournament(s) for non-Covid related reasons, and requests a refund, will only be eligible for a full refund (minus an applicable administrative fee of \$40) if the Tournament organizers can replace the aforementioned team within the affected division. If the organizers are unable to replace the aforementioned team, said team will not be eligible for any refund.